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CONTRACT OF CARRIAGE / SERVICE CONDITIONS

1. The items described on this invoice have been accepted in good condition by Dip Shipping Co. (except as otherwise noted). Upon acceptance of shipment, shipper accepts all the most updated terms and conditions established by Dip Shipping Co., each to be considered as incorporated and agreed by both Dip Shipping Co. and shipper. Employees, agents or sales representatives of Dip Shipping Co. are not authorized to alter, modify, or delete any of the terms and conditions of this agreement. Any invalidity of any clause of this agreement does not affect any other part of the agreement.
2. Dip Shipping Co. will only ship goods when shipper affirms and agrees to the terms and conditions, not only by himself, but as an agent on behalf of a third party who may have an interest in the goods being shipped. The shipper will not hold Dip Shipping Co. responsible for any damage or additional expense resulting from violations to the terms of this guarantee.
3. Dip Shipping Co. will not be responsible for loss, damage, or improper delivery due to the following:
 - A. Act, failure or omission of the shipper, the consignee or other party claiming an interest in shipping.
 - B. The nature of the shipment or any defect, characteristic or inherent vice, in the same circumstances of force majeure.
 - C. Acts of omissions of any entities, including Dip Shipping Co. whether the shipper has requested or not, or whether or not the shipper has knowledge of goods to be delivered from third party,
 - D. Damage not related to shipping or any loss that arises for any reason whether Dip Shipping Co. has, or not, been aware that such damage would occur, including, but not limited to lost profits, income, interest, utility, or market value.
 - E. Damage caused by any products not complying with proper packaging standards to safeguard the goods, Damage to Electric Appliances and Electronics not in their original packaging and/or in their original packaging but altered and/or filled with additional cargo.
4. Although Dip Shipping Co. strives to provide expeditious delivery in accordance with regular programs of delivery of any shipment, Dip Shipping Co. will not be held responsible, under any circumstances, for damages caused by delays in the collection, transportation, or delivery of any shipment, regardless of which force or cause of delay.
5. Due to the nature of service, responsibility and insurance coverage on behalf of Dip Shipping Co., for theft, damage or leakage, either total or partial loss, is limited to the maximum amount of product, or \$500.00 USD, whichever is less. We offer an additional insurance for freight outside of the limited amount of responsibility. We recommend that you purchase insurance for your merchandise. We offer an insurance option at 2.5% of the value to be insured. As a reminder, in case you decide not to buy insurance, we are not responsible for losses caused by natural disasters, accidents, armed thefts and assaults, etc. In case you do buy insurance, it is your responsibility to inform us the Declared Valued for insurance purposes, amount that would have to be supported with invoices later in case of a claim. Otherwise if you do buy insurance but don't let us know the declared value, we will use \$ 1 up to \$ 500 per our criteria.
6. Dip Shipping Co. will not accept for any reasons:
 - A. ARMS AND/OR AMMUNITIONS.
 - B. FLAMMABLE AND/OR EXPLOSIVE MATERIALS
 - C. METALS, PRECIOUS STONES, NEGOTIABLE INSTRUMENTS, COINS, STAMPS (without declaration).
 - D. JEWELRY, CASH, OR ANY TYPE OF CURRENCY
 - E. ANIMALS, PLANTS, OR PERISHABLE GOODS.
 - F. ILLEGAL DRUGS
 - G. PRODUCTS REGISTERED AS ILLEGAL BY LAW.
 - H. TOXIC MATERIALS WITHOUT THE APPROPRIATE HAZARDOUS MATERIAL DOCUMENTATION AND VESSEL VALIDATION

In spite of the above, there might be an occasion in which Dip Shipping Co receives the items described above without knowledge. In these occasions, Dip Shipping will not assume responsibility for loss, damage, or other defects which may result as a consequence of transportation and handling of these types of items. Dip Shipping will notify and collaborate with Government Enforcement Authorities when such illegal items are detected by our scanners or by the authorities when and if a physical inspection is done by them. Dip Shipping is not responsible for legal action pursued by Government Enforcement Authorities against customers that ship or intend to ship illegal items in our containers.
7. Unless specifically noted in the contract, the delivery of goods takes place only at the address provided in this guide and delivery to the actual consignee.
8. Dip Shipping Co. does not undertake any obligations to deliver the goods by any specific transport routes, specific connections or a specific agenda. Dip Shipping Co. is authorized to choose other deviating routes established for convenience, even if another route is shown on the front of this form.
9. The shipper/client states that his or her cargo is properly labeled, sealed and packaged for international transportation and handling.
10. Dip Shipping Co. assumes that the sender is sending the goods as declared in the guide. If there is any doubt about the contents of the shipment. Dip Shipping Co. reserves the right not to transport the goods and/or inspect the cargo, with or without the customer's presence. All fines, extra duties, penalties and any other charges or legal implications that result from a wrongful declaration from the shipper are full responsibility of the shipper/customer.
11. Dip Shipping Co. is not responsible for shipments delivered by the sender for outsiders in all ill-intended use of their names, as our employees are properly identified.
12. Dip Shipping Co. has no storage warehouses, and therefore any cargo that remains more than 72 hours our warehouses due to the negligence of the sender and/or any other recorded party in the shipment, shall be subject to an additional charge for extra space and time. If the shipment is in our warehouse for more than 30 (thirty) days without claim, due to lack of payment or for any other reason adherent to the customer, Dip Shipping Co. reserves the right to dispose of goods as it may find suitable.
13. All of the support documentation for services provided by Dip Shipping will be available for any information requested by the contractor for a period of 3 months from the date of issuance.
14. The failure to deliver shipment, or any other type of claim, must be informed in writing to Dip Shipping Co. on the established format for claims. The consignee or person receiving the cargo at destination should make note in writing on the delivery receipt of any visible damage, anomalies, and/or discrepancies. Dip Shipping Co. will not accept any claims for damages nor losses after 7 days that the shipment has been delivered to the final destination. Notwithstanding the above, Dip Shipping Co. does not consider claims for damage, failure or default of delivery until all transportation costs have been paid in full. Resolution to claims will normally take 30 days except in cases that require special treatment due to the nature of the claim in which case resolution may take 3 to 9 months.
15. Dip Shipping Co. is a common carrier and only transports goods subject to these conditions.
16. According to Customs regulations, all cargo must be properly and accurately declared as well as its value. Any extraordinary duties, fees and penalties and/or adjustment resulting from audits, reviews, and/or inspections as a result from incomplete or wrong declarations, undervalued merchandise amounts, or other criteria applied by the DEI/Customs authorities, will be assessed to the shipper and/or the consignee, thus they will be solely responsible to pay those charges.
17. The following restrictions apply to certain commodities and conditions: (a) We are not responsible for fragile cargo not properly packaged from origin such as ceramics, glass, and marmol; (b) No claims are accepted for TVs, Tablets and Laptops that come packed and mixed within other items in a larger box; (c) Claims for items not declared on original invoice are not acceptable; (d) Claims for used cell phones or new cell phones or new cell phones without original invoice and not packaged on original store packaging.